

CESBA Project 2003-2004
“Online Professional Development Using a Mentoring Approach”

LBSpractitionertraining.com
Guide to field-testing and review.

Instructions:

This guide was developed in the early stages of the project to assist field-testers in reviewing the website and preparing for a telephone interview.

1) Please go to: <http://www.lbspractitionertraining.com>
Spend a few minutes getting familiar with what the site will offer. You will see that some parts are not yet completed and the modules of training are not all up and running. In spite that, here are the kinds of things I would like to ask you when we have our telephone interview:

About the website:

What’s your general, overall impression of the site?

Did you find it user-friendly?

Is it appealing to you?

Is the information useful (as far as you can tell)?

Were you able to navigate the site easily?

Do you get any sense about its practical value for other practitioner that you know?

Would you use this site yourself?

Do you think it would be easier or more enjoyable to use this site for LBS training as opposed to the CDs?

Do you think the “meet the mentor” feature is a good idea?

What is your opinion of the text for:

More about training,

More about Self-assessment,

More about mentorship.

Do you think a “Take a Tour” feature is necessary? If so, what would you like to see there?

2) **Only if you have the time for this**, I would be interested in what you think about the self-assessment tool. It takes quite a bit of time to do. (45 minutes) so if you don’t have time, that’s OK. I have had the chance to field-test this piece.

3) Test the ementor tool.

Please read the “More About Mentorship” link if you have not already done so, and then, register for training by filling out the registration form. It doesn’t matter what module you sign up to take because this is just a practice test Say “yes” to the question “Do you want to request a mentor?” This will get you into the ementor system. Spend a bit of time here to become familiar with ementor and

go ahead and use the tool to send me a message. (I will be the mentor you connect with) If you have any trouble, please call me at: 416-247-1364.

Kinds of questions I would like to ask you:

About ementor

Was the tool easy enough to figure out?

Did it take you longer than 5 minutes to figure it out?

Did you find the tool intimidating in any way?

If so, what would improve it?

Based on what you know about other LBS practitioners you work with, do you think that others might find it intimidating?

Was it clear to you what you were supposed to do?

Was the instruction on how to use the tool adequate?

Could you make any suggestions for changes or additions in text for this part?

Were the automatic messages you got through email clear enough?

Do you like how that works?

Would you suggest any changes to the wording of the automatic email messages?

Were there any parts that were really confusing?

Is there anything about the tool that you don't understand now?

Would you ever sign up to work with a mentor yourself?

Do you think the tool facilitates communication?

Can you suggest anything that would improve this tool?

Even before we talk together, let me thank you for taking the time to review the website! I look forward to hearing your views. Please contact me if you run into any difficulties.

Jane Barber

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